

From: [JustGina <justgina@justgina.org>](mailto:JustGina@justgina.org)
To: ['Richard Crawshaw'](mailto:Richard.Crawshaw@statefarm.com)
CC: ['rjhawkins@ccmaine.org'](mailto:rjhawkins@ccmaine.org)
Date: 5/31/2016 9:45:46 AM
Subject: RE: 19873K192

For State Farms internal records and investigation, here is video proof that I am living in a tent.

<http://www.ustream.tv/channel/maine-tenants-justice-league>

GinA

From: Richard Crawshaw [mailto:richard.crawshaw.cbpk@statefarm.com]
Sent: Tuesday, May 31, 2016 9:23 AM
To: justgina@justgina.org
Cc: Richard Crawshaw
Subject: RE: 19873K192

We are still investigating the coverage questions. Currently, we have sent our insured a reservation of rights. When our insured receives the certified mail we will promptly investigated the claim. There is some reporting that must be done to management and I anticipate this will take a short while.

From: JustGina [mailto:justgina@justgina.org]
Sent: Tuesday, May 31, 2016 9:16 AM
To: Richard Crawshaw <richard.crawshaw.cbpk@statefarm.com>
Cc: rjhawkins@ccmaine.org
Subject: RE: 19873K192
Importance: High

Richard,

I am still homeless living in a tent.

What is the status of this investigation?

GinA

From: Richard Crawshaw [mailto:richard.crawshaw.cbpk@statefarm.com]
Sent: Wednesday, May 25, 2016 3:43 PM
To: justgina@justgina.org
Cc: Richard Crawshaw
Subject: 19873K192

Dear GinA:

We are in receipt of your email letter in which you detailed your current circumstances. Unfortunately, we cannot offer any payments at this time as we are still investigating if there will be coverage for this claim. As soon as our investigation is complete, we will inform you of our decision.