

From: [JustGina <justgina@justgina.org>](mailto:JustGina@justgina.org)
To: ['Richard.Crawshaw'](mailto:Richard.Crawshaw@statefarm.com)
CC: ['rjhawkins@ccmaine.org'](mailto:rjhawkins@ccmaine.org)
Date: 5/31/2016 9:15:34 AM
Subject: RE: 19873K192

Richard,

I am still homeless living in a tent.

What is the status of this investigation?

GinA

From: Richard.Crawshaw [mailto:richard.crawshaw.cbpk@statefarm.com]
Sent: Wednesday, May 25, 2016 3:43 PM
To: justgina@justgina.org
Cc: Richard.Crawshaw
Subject: 19873K192

Dear GinA:

We are in receipt of your email letter in which you detailed your current circumstances. Unfortunately, we cannot offer any payments at this time as we are still investigating if there will be coverage for this claim. As soon as our investigation is complete, we will inform you of our decision.