

From: [Just GinA <justgina@justgina.org>](mailto:JustGinA@justgina.org)
 To: 'statefarmfireclaims@statefarm.com'
 CC: 'rhawkins@ccmaine.org'
 Date: 5/25/2016 12:59:49 PM
 Subject: 19-873K-192

Hello. GinA here.

I am still homeless living outside in a tent in the sweltering heat which was caused by your insured, David Brennan.

I am at very high risk of DEATH right now.

I am claiming **NEW ONGOING INJURIES beginning May 20, 2016** consisting of:

1. Homelessness
2. Fear of death
3. Hyper-vigilance
4. Constant emotional and physical trauma because of my homelessness
5. unsafe exposure to environmental elements
6. aggravated back injuries caused by living in a tent without proper furniture
7. constant unsafe exposure to acid rain and disease-carrying insects
8. inability to take a daily shower
9. inability to use private toilet facilities
10. inability to work or communicate with my community.

My claim must be settled immediately to prevent the exacerbation of my injuries.

I must have a safe place to live immediately!

What is the status of a settlement for this claim?

GinA

From: statefarmfireclaims@statefarm.com [mailto:statefarmfireclaims@statefarm.com]
Sent: Friday, May 20, 2016 4:09 AM
To: Just GinA
Subject: Automatic reply: 19-873K-192

Thank you for contacting State Farm Insurance Companies. We value you as our customer. A State Farm associate will review your email as soon as possible.

You may find your claim associate's contact information as well as other claim information and an explanation of the claim process by visiting [Online Claim Services](#) on statefarm.com®

For your protection, please do not include sensitive personal information such as social security number, credit/debit card number, or health/medical information. If you need to send sensitive personal information to State Farm, please let us know and we will send you a secure message. After you register on the State Farm Secure Messaging System, you can securely reply to us with this information.

Please note the following when responding by email:

Type the claim number in the Subject: line.

Email size may not exceed 25 MB. Our system will only accept JPG, Word, PDF, and Excel attachments with fewer than 999 pages.

Our system will only accept JPG, Word, PDF, and Excel attachments with fewer than 999 pages.

Emails should not be labeled as "personal, private or confidential" as this may create delays in handling.

Attachments should not be password protected.

Zip files may be quarantined by Anti-Virus protection, which may result in delays in handling.

Please do not reply to this automated message.

This automated message will not be returned on future emails we receive.

In an effort to better service our customers, we are consolidating multiple email addresses used for Fire Claims into a single mailbox: statefarmfireclaims@statefarm.com . If you sent your email to any email address other than statefarmfireclaims@statefarm.com , it will be automatically forwarded to the new address. Please use the new address for all future email correspondence.
