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Date: 1/24/2006 3:57:10 PM  
Subject: Gina Turcotte Process Group Outline  
Attachments: [Process Group Outline.doc](#)



Richard,

I am attaching to this email an outline that I created for the process group at NFI. This outline was to be the foundation for working with the clients; it was also approved by my supervisor. I thought you might find it somewhat revealing and informative.

I look forward to speaking with you again.

Gina L. Turcotte