

From: [GinA <peacivist@peacivist.org>](mailto:GinA<peacivist@peacivist.org>)  
To: ['IVL Customer Care'](mailto:'IVL Customer Care')  
Date: 2/14/2014 5:43:33 PM  
Subject: RE: reselling IVL products

that's unfortunate for IVL.

I must also add that your customer service leaves much to be desired and is a clear indication of the kind of customer service my customers would receive if I was to sell IVL products.

Thank you for the response. I will not be selling IVL products for those and other reasons.

-----Original Message-----

From: IVL Customer Care [mailto:[customercare@ivlproducts.com](mailto:customercare@ivlproducts.com)]  
Sent: Friday, February 14, 2014 5:41 PM  
To: [peacivist@peacivist.org](mailto:peacivist@peacivist.org)  
Subject: RE: reselling IVL products

No, I apologize but we don't

Emma S  
Online Customer Service Supervisor  
Institute for Vibrant Living  
1-800-218-1378 ext 307  
[customercare@ivlproducts.com](mailto:customercare@ivlproducts.com)  
<http://www.ivlproducts.com/>

The Institute for Vibrant Living is a leading purveyor of breakthrough health solutions. Our unique product line reflects our belief that anyone can achieve lifelong health.

-----Original Message-----

From: [peacivist@peacivist.org](mailto:peacivist@peacivist.org) [mailto:[peacivist@peacivist.org](mailto:peacivist@peacivist.org)]  
Sent: Wednesday, February 12, 2014 10:15 AM  
To: [customercare@ivlproducts.com](mailto:customercare@ivlproducts.com)  
Subject: reselling IVL products

does IVL allow resellers to sell on eBay or in-store locally?