

From: [Mortal Sage <mortalsage@mortalsage.com>](mailto:Mortal Sage <mortalsage@mortalsage.com>)

To: ['hp.pop@mail.support.hp.com'](mailto:'hp.pop@mail.support.hp.com')

Date: 12/4/2007 2:34:14 PM

Subject: HP Case Number #8005568607 -- Escalated to Case Manager

The time is now 11:32am on Tuesday, December 04, 2007 and I have not yet received a call from any case manager... My next contact TODAY will be to the HP Corporate office to file a complaint against HP Tech Support if I do not receive a phone call from an HP Case Manager before 3pm PST...

Gina Turcotte  
207-622-2920