

From: [Gina Turcotte <ginalyn@adelphia.net>](mailto:ginalyn@adelphia.net)

To: 'teammiskey@adelphia.net'

Date: 8/7/2005 1:02:32 AM

Subject: Ticket: #67230; #11877583; #11875483; #11861353

Wanted to let you know that as of 12:30 am, my connection has been somewhat restored. I have attached a copy of the same two previous tracerts for you information:

I hope that you continue to look into this matter and respond via email once you are able to pinpoint the cause.

Thank you.

C:\Documents and Settings\Gina L. Turcotte>tracert www.pcpitstop.com

Tracing route to pcpitstop.com [64.29.201.21]
over a maximum of 30 hops:

```

 1  8 ms  12 ms  *    24-55-200-1-gate.agstme.adelphia.net [24.55.200.
1]
 2  15 ms   7 ms  *    24.48.245.249
 3  17 ms  18 ms  *    24.48.204.193
 4  19 ms  18 ms  *    unk-426d0e99.adelphiacom.net [66.109.14.153]
 5  93 ms  30 ms  19 ms p1-00-00-00.a0.cdp00.adelphiacom.net [66.109.1.46]
 6  23 ms  26 ms  *    p3-02-00-00.r0.nyc90.adelphiacom.net [66.109.1.21]
 7  25 ms  26 ms  *    g1-00-00-00.p0.nyc90.adelphiacom.net [66.109.1.14]
 8  27 ms  26 ms  *    198.32.118.36
 9  31 ms  26 ms  *    core-01-so-1-0-0-0.nycl.twtelecom.net [66.192.240.197]
10  76 ms  75 ms  74 ms core-01-so-1-0-0-0.dfw.twtelecom.net [66.192.255.92]
11  76 ms  80 ms  90 ms hagg-02-ge-2-3-0-506.dfw.twtelecom.net [66.192.253.121]
12  77 ms  *      75 ms 168.215.241.134
13  74 ms  74 ms  76 ms daa.g921.disb.datareturn.com [64.29.192.225]
14  70 ms  66 ms  67 ms daa.g920.disa.datareturn.com [64.29.192.234]
15  67 ms  67 ms  67 ms daa.g906.p40a.datareturn.com [64.29.192.213]
16  86 ms  64 ms  65 ms port-64-1952021-da120383www002.devices.datareturn.com [64.29.201.21]

```

Trace complete.

C:\Documents and Settings\Gina L. Turcotte>tracert www.adelphia.net

Tracing route to www.adelphia.net [208.210.50.12]
over a maximum of 30 hops:

```

 1  10 ms  10 ms  11 ms 24-55-200-1-gate.agstme.adelphia.net [24.55.200.1]
 2  12 ms   8 ms  *    24.48.245.249
 3  18 ms  17 ms  *    24.48.204.193
 4  19 ms  17 ms  *    unk-426d0e99.adelphiacom.net [66.109.14.153]
 5  30 ms  30 ms  *    p3-01-00-00.c1.buf00.adelphiacom.net [66.109.1.53]
 6  30 ms  28 ms  *    unk-426d012a.adelphiacom.net [66.109.1.42]
 7  33 ms  30 ms  *    webportal-adelphia.synacor.com [208.210.50.12]
 8  38 ms  29 ms  *    webportal-adelphia.synacor.com [208.210.50.12]
 9  32 ms  30 ms  *    webportal-adelphia.synacor.com [208.210.50.12]
10  31 ms  31 ms  31 ms webportal-adelphia.synacor.com [208.210.50.12]

```

Trace complete.