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To: ['teammikey@adelphia.net'](mailto:'teammikey@adelphia.net')

Date: 8/7/2005 12:25:01 AM

Subject: Ticket: #67230; #11877583; #11875483; #11861353

In the case that the first transmission failed, I am sending a 2<sup>nd</sup> message.

For your reference, I have copied the tracert along two routes:

C:\Documents and Settings\Gina L. Turcotte>tracert www.adelphia.net

Tracing route to www.adelphia.net [208.210.50.12] over a maximum of 30 hops:

```

 1  *      7 ms      *   24-55-200-1-gate.agstme.adelphia.net [24.55.200.1]
 2  9 ms    *        *   24.48.245.249
 3  17 ms   *        *   24.48.204.193
 4  *      18 ms    *   unk-426d0e99.adelphiacom.net [66.109.14.153]
 5  50 ms   *        *   p3-01-00-00.c1.buf00.adelphiacom.net [66.109.1.53]
 6  32 ms   *        28 ms unk-426d012a.adelphiacom.net [66.109.1.42]
 7  *      *        40 ms webportal-adelphia.synacor.com [208.210.50.12]

```

Trace complete.

C:\Documents and Settings\Gina L. Turcotte>tracert www.pitstop.com

Tracing route to www.pitstop.com [69.54.45.252]  
over a maximum of 30 hops:

```

 1  26 ms  16 ms  10 ms 24-55-200-1-gate.agstme.adelphia.net [24.55.200.1]
 2  11 ms  *      *   24.48.245.249
 3  *      *      18 ms 24.48.204.193
 4  *      17 ms *   unk-426d0e99.adelphiacom.net [66.109.14.153]
 5  *      *      21 ms p1-00-00-00.a0.cdp00.adelphiacom.net [66.109.1.46]
 6  27 ms  27 ms *   p3-02-00-00.r0.nyc90.adelphiacom.net [66.109.1.21]
 7  *      *      *   Request timed out.
 8  *      *      27 ms 198.32.118.36
 9  *      34 ms *   core-01-so-1-0-0-0.nycl.twtelecom.net [66.192.240.197]
10  *      *      53 ms core-01-so-1-1-0-0.chcg.twtelecom.net [66.192.255.65]
11  *      93 ms  80 ms dist-02-so-0-0-0-0.mnpl.twtelecom.net [66.192.254.15]
12  *      82 ms  67 ms hagg-01-ge-1-3-0-508.mnpl.twtelecom.net [66.192.253.85]
13  *      *      90 ms 207.67.16.70
14  *      *      *   Request timed out.
15  72 ms  *      *   69.54.36.138
16  *      *      72 ms 69.54.45.252

```

Trace complete.